



Terms & Conditions

By completing the *Delivery Request Form*, the Winner acknowledges and agrees to the following:

1. Use of Personal Information

All personal information provided will be used solely for arranging and completing the delivery of the Prize Package. Information will be stored and managed in accordance with applicable privacy laws.

2. Delivery Address

The delivery will be made to the address supplied in the Delivery Request Form. If no address is provided, delivery will default to the address listed in the *Win Details Form*.

3. Alternative Contact Person

If an Alternative Contact Person is nominated, that individual must be present at the delivery address at the agreed date and time.

If no alternative contact is provided, the Winner must be present to accept delivery.

4. Delivery Availability

Delivery timelines depend on the location of the nominated address.

5. Delivery Area

Delivery is available **within Victoria only**.

If delivery outside Victoria is required, the Winner must negotiate alternative arrangements directly with Onyx Gaming.

6. Jackpot Receipt Voucher – Important Notice

The original **Jackpot Receipt Voucher** is a bearer document.

Prize fulfilment by Onyx Gaming (or an authorised representative) to any person who surrenders both:

- the Jackpot Receipt Voucher, and
- the *Showcase Fixed Prize Jackpot Win Details Register* copy

shall fully discharge Onyx Gaming from any further liability regarding the prize.

Onyx Gaming accepts no liability for lost, stolen, or misplaced Jackpot Receipt Vouchers.

7. Prize Substitution

Onyx Gaming reserves the right to substitute the Prize Package, or any component of it, with a product of equal value if the original item becomes unavailable for any reason.

8. Unclaimed Prizes

If a prize (or its monetary equivalent) is not claimed within **12 months** from the date of the win, the monetary equivalent will be paid to the Victorian Government in accordance with the *Unclaimed Money Act*.

Any subsequent claim for the prize must be made directly to the Victorian Government.